**Qualities of Good Leader**

\***CORE VALUES** (Customer Satisfaction, Agility, Excellence, Execution, Integrity):

- Initiatives to ensure process integrity of tasks assigned and assumes active role in his/her technical, methodological and personal further development. Establishes creditability with consistent and qualitative output. Ensures frameworks and process are established in organization and others are trained on the same.

\* **LEADING**

- Develops parts of the strategy, taking the challenges of the competition, industry trends, corporate vision and other influences into account. Remains calm and relaxed in challenging situation, ad hoc professional presentations under diverse and complex conditions.

\* **POSSESSING GOOD AND EFFECTIVE COMMUNICATION SKILLS**

- Able to communicate effectively with his team and with the client verbally or non-verbally. Asks feedback regularly, helps team members improve their communication skills.

\* **PROVIDING GUIDANCE TO THE TEAM**

- Thinks laterally while making decisions. Decisions are aligned with the vision of the organization. Ensures that the decisions resolve the problems. Empowering the team by educating them about decision making.

\* **PROVIDING FAIR AND EQUITABLE TREATMENT**

- Completely unbiased while assessing team members and encouraging an open and transparent environment in the team.

**\*** **ENCOURAGING THE GROWTH OF THE TEAM MEMBERS**

- Identifies opportunities and allocates them to the team members based on their skills. Providing them with the right resources to make the full use of the opportunity provided.

\* **MANAGING THE TASKS EFFECTIVELY**

- Takes on new responsibilities. Willing to assist co-workers. Knows about planned changes and actively prepares for them in his/her area.

\* **CREATING AND FOSTERING A POSITIVE WORK ENVIRONMENT**

- Effective team functioning and delivery. Conducive team working environment without any conflicts in team and overall objectives are achieved. Role and goal clarity to team members.

\* **CUSTOMER FOCUS**

- Proactive in understanding of clients' needs and adopts the consulting approach and ensures customer delight thereby creating long term relationship.

\* **POSSESSING A CONTINUOUS IMPROVEMENT MINDSET**

- Providing a platform to the team members and exploiting their potential so that they come up with innovative and productive and effective ideas by pushing their boundaries.